

2014 Annual Report

VA DESERT PACIFIC
HEALTHCARE NETWORK

BLUEPRINT FOR EXCELLENCE

VA DESERT PACIFIC
HEALTHCARE NETWORK



VA
HEALTH
CARE | Defining
EXCELLENCE
in the 21st Century

VA Desert Pacific Healthcare Network is proud to present a review of Fiscal Year (FY) 2014 and plan of action for the coming year.

Nationally, the Department of Veterans Affairs (VA) has adopted positive changes to better serve Veterans. The Honorable Robert McDonald was confirmed as the new VA Secretary and is committed to improving health care delivery to our nation's heroes. We have delivered on our commitment to *Honor Service and Empower Health* in FY14. Moving forward, our operational and strategic plan to achieve goals set forth by the Veterans Health Administration is called the *Blueprint For Excellence*. VISN 22 will remain steadfast to provide Veterans with a seamless, integrated, and excellent VA experience.

VA Desert Pacific Healthcare Network (VISN 22) is one of 21 regional Veteran Integrated Service Networks (VISNs) operated nationwide by the United States Department of Veterans Affairs (VA). VISN 22 is comprised of five health care systems and 32 community clinics serving 1.2 million Veterans, residing in Southern California and Southern Nevada. The five health care systems in VISN 22 are: VA Loma Linda Healthcare System (VALLHS), VA Long Beach Healthcare System (VALBHS), VA Greater Los Angeles Healthcare System (VAGLAHS), VA San Diego Healthcare System (VASDHS), and VA Southern Nevada Healthcare System (VASNHS).

VHA MISSION STATEMENT

Honor America's Veterans by providing exceptional health care that improves their health and well-being.

VHA VISION STATEMENT

VHA will continue to be the benchmark of excellence and value in health care and benefits by providing exemplary services that are both patient centered and evidence based. This care will be delivered by engaged, collaborative teams in an integrated environment that supports learning, discovery and continuous improvement. It will emphasize prevention and population health and contribute to the nation's well-being through education, research and service in National emergencies.

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BLUEPRINT FOR EXCELLENCE

“Our commitment to serving Veterans must be unquestioned. Veterans must know that we are ‘all in’ when it comes to accomplishing our mission and living by our values.”

The Honorable Robert A. McDonald
Secretary for Veteran Affairs, Inaugural Address 2014

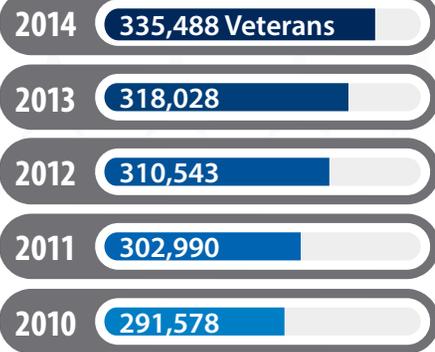
FOUR THEMES

- Improve Performance (*page 11*)
- Promote a Positive Culture of Service (*page 12*)
- Advance Health Care Innovation for Veterans and the Country (*page 14*)
- Increase Operational Effectiveness and Accountability (*page 15*)

2014 YEAR IN REVIEW

HEALTH CARE PROVIDED

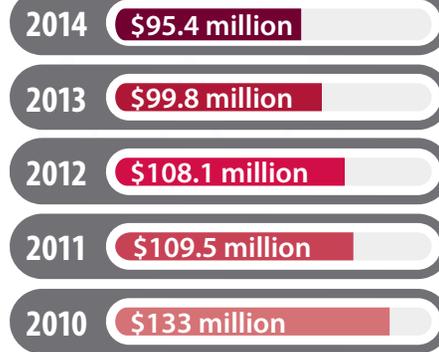
5.5%



- 425,305**
Inpatient Bed Days of Care
- 4.4 million**
Outpatient Visits
- 6.45 million**
Prescriptions Filled
- 149,172**
Veterans Provided Orthotic or Prosthetic Equipment
- 71,278**
Telehealth Visits
(All Virtual Care Modalities)

ACADEMIC

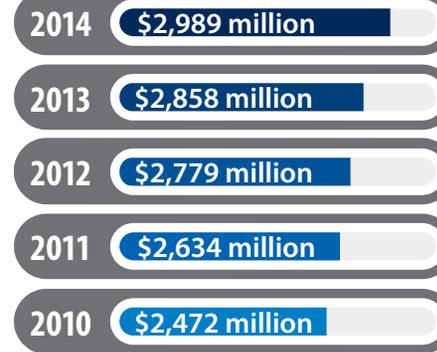
4%



- 1,988**
Medical Students
- 2,066**
Nursing Students
- 2,313**
Clinical Student Trainees
- 3,242**
Medical Residents
- 79**
Dental Residents

DOLLARS AND CENTS

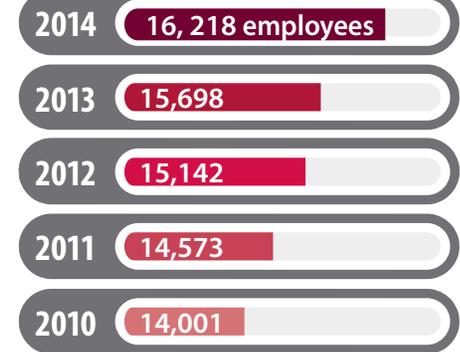
7.6%



- \$115.8 million**
First and Third Party Payments Collected
- \$363.2 million**
Medication Costs
- \$3.5 million**
Donations Accepted
- \$1.1 million**
Savings from Pathology and Laboratory Consolidation
- \$307 million**
34.4% Increase
Non VA Care Provided

WORKFORCE

3%



- 1,566**
Physicians
- 3,285**
Nurses
- 32.7%**
Veteran Workforce
- 9,675**
Volunteers
- 902,274**
Volunteer Hours

1,169,135
**TOTAL VETERAN
 POPULATION
 WITHIN
 NETWORK**

506,817 Enrolled Veterans
335,488 Veteran Users
25,513 Women Veterans

32,406 Veterans in Rural Areas
69,486 OEF/OIF/OND Veterans

69,486 OEF/OIF/OND VA USERS



33.3%
 Army
 Veteran Users



31.52%
 Navy
 Veteran Users



26.41%
 Marine Corps
 Veteran Users



8.58%
 Air Force
 Veteran Users



0.16%
 Coast Guard
 Veteran Users



5 Medical Centers
32 Community Clinics
mi² 104,220 Square Miles

2 States
34 Congressional Districts

VA GREATER LOS ANGELES HEALTHCARE SYSTEM (VAGLAHS)

www.losangeles.va.gov | Director: Donna M. Beiter, RN, MSN (retired) | 310-478-3711



FACILITY STATISTICS

Total Patients Treated	90,568
Employees	5,437
Medical Care Budget	\$916.08 million
Total Inpatients Treated	14,974
Outpatient Visits	1.3 million
Research Funding Awarded	\$40.8 million
Number of Active Research Projects	636
Number of Research Articles Published	654
Total Operational Beds	1,049
Hospital Operating Beds	316
Skilled Nursing Home Beds	372
Domiciliary Beds	296
Veteran Workforce	26%

MEDICAL CENTER

West Los Angeles

AMBULATORY CARE CENTERS

- Los Angeles
- Sepulveda

COMMUNITY CLINICS

- Bakersfield
- East Los Angeles
- Gardena
- Lancaster
- Oxnard
- San Luis Obispo
- Santa Barbara
- Santa Maria

ACADEMIC PARTNERS AND AFFILIATIONS

- University of California Los Angeles (UCLA) School of Medicine
- University of Southern California (USC) School of Medicine
- 1,172 medical residents
- 619 medical students
- 879 clinical student trainees
- 74 dental students
- 31 dental residents
- 27 advanced fellowships
- 840 nursing students

SPECIALTY SERVICES

- Automatic Implantable Cardioverter Defibrillator Center
- Cardiothoracic and Neurologic Surgery
- Dual Diagnosis Program for Cocaine-Abusing Schizophrenics
- Geriatric Research Education and Clinical Center
- Homeless Program Center of Excellence
- Mental Illness Research Education and Clinical Center
- Parkinson's Disease Research Education and Clinical Center
- Patient Centered Care Center of Innovation
- Polytrauma Level II Center
- Positron Emission Tomography (PET) Scanner
- Post-Traumatic Stress Disorder Program
- Radiation Therapy
- Robotic-Assisted Surgery

PLANNED INFRASTRUCTURE IMPROVEMENT PROJECTS

- Renovate Integrative Medicine Center
- Renovate Building 500 Elevators
- Construct New Police Building
- Renovate and Expand Emergency Department

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Los Angeles, CA 90073

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www.twitter.com/losangelesva

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Long Beach, CA 90822

www.facebook.com/VALongBeach
www.twitter.com/VALongBeach

MEDICAL CENTER

Long Beach

COMMUNITY CLINICS

- Anaheim
- Cabrillo
- Santa Ana
- Laguna Hills
- Whittier/Santa Fe Springs

ACADEMIC PARTNERS AND AFFILIATIONS

- University of California Irvine (UCI) School of Medicine
- 150 medical students
- 505 medical residents
- 430 nursing students
- 158 clinical student trainees
- 9 dental residents
- 46 dental students

PLANNED INFRASTRUCTURE IMPROVEMENT PROJECTS

- Fisher House Site Preparation

SPECIALTY SERVICES

- Blind Rehabilitation Center
- Hyperbaric Oxygen Chamber
- Joint Studies Program with California State University, Dominguez Hills and California State University, Long Beach
- Million Veteran Program
- Preservation Amputation Care Treatment Program
- Prosthetics Center
- Radiation Therapy Program
- Radiofrequency Ablation of Liver Tumors/Metastases
- Robotic-Assisted Surgery (urology, thoracic and general abdominal)
- Spinal Cord Injury Center

FACILITY STATISTICS

Total Patients Treated	55,299
Employees	2,491
Medical Care Budget	\$472 million
Total Inpatients Treated	9,729
Outpatient Visits	698,055
Research Funding Awarded	\$6.9 million
Number of Active Research Projects	278
Number of Research Articles Published	135
Total Operational Beds	414
Hospital Operating Beds	304
Skilled Nursing Home Beds	110
Veteran Workforce	31.2%



VA LONG BEACH HEALTHCARE SYSTEM (VALBHS)

www.longbeach.va.gov | Director: Michael W. Fisher | 562-826-8000

VA LOMA LINDA HEALTHCARE SYSTEM (VALLHS)

www.lomalinda.va.gov | Director: Barbara Fallen, FACHE | 909-825-7084



FACILITY STATISTICS

Total Patients Treated	71,821
Employees	2,706
Medical Care Budget	\$519.5 million
Total Inpatients Treated	9,561
Outpatient Visits	778,637
Research Funding Awarded	\$4.5 million
Number of Active Research Projects	146
Total Operational Beds	240
Hospital Operating Beds	159
Skilled Nursing Home Beds	81
Veteran Workforce	35.6%

MEDICAL CENTER

Loma Linda

COMMUNITY CLINICS

- Blythe Telehealth
- Corona
- Murrieta
- Palm Desert
- Rancho Cucamonga
- Victorville

ACADEMIC PARTNERS AND AFFILIATIONS

- Loma Linda University (LLU)
School of Medicine
- 643 medical residents
- 395 medical students
- 257 nursing students
- 973 clinical student trainees

PLANNED INFRASTRUCTURE IMPROVEMENT PROJECTS

- Ambulatory Care Center
- New Outpatient Pharmacy
- New Cancer Center
- New Eye Clinic

SPECIALTY SERVICES

- Bariatric Surgery
- Center for Women's Health
- Electrophysiology: Pacemakers and Implantable Cardioverter Defibrillators (ICD)
- Geriatrics Clinic
- Million Veteran Program
- Moderate Acuity Cardiac Catheterization Lab
- Non-Invasive Cardiac Imaging
- Percutaneous Coronary Intervention (PCI)
- Positron Emission Tomography (PET) CT Scanner
- Post-Traumatic Stress Disorder Program
- Prevention of Amputation for Veterans Everywhere (PAVE) Program
- Robotic-Assisted Surgery (Urology, Thoracic and General Abdominal)
- Sleep Disorder Clinic
- Smoking Cessation
- Women's Trauma Recovery Program

11201 Benton Street
Loma Linda, CA 92357

www.facebook.com/VALomaLinda
www.twitter.com/VeteransHealth

3350 La Jolla Village Drive
San Diego, CA 92161

www.facebook.com/VASanDiego
www.twitter.com/VASanDiego

MEDICAL CENTER

San Diego

COMMUNITY CLINICS

- Chula Vista
- Escondido
- Imperial Valley
- Mission Valley
- Oceanside
- Sorrento Valley

ACADEMIC PARTNERS AND AFFILIATIONS

- University of California San Diego (UCSD) School of Medicine
- 808 medical residents
- 704 medical students
- 522 nursing students
- 174 clinical student trainees
- 6 dental residents
- 6 advanced fellowships

PLANNED INFRASTRUCTURE IMPROVEMENT PROJECTS

- Renovate and Relocate Sterile Processing Service
- Emergency Department Renovation
- Research Renovation 6 South A and B

SPECIALTY SERVICES

- Cardiothoracic, Ear Nose and Throat, Neurologic, Orthopedic and Vascular Surgery Services
- Center of Excellence for Stress and Mental Health
- Health Management Platform Beta Site (Next Generation VA Electronic Medical Record)
- Mental Illness Research Education and Clinical Center
- Million Veteran Program
- National Veterans Summer Sports Clinic
- Robotic-Assisted Surgery (Cardiothoracic, ENT, GYN, Urology)
- Spinal Cord Injury Unit
- Substance Abuse Recovery and Rehabilitation Treatment Program
- Telehealth Services (Dermatology, Endocrine, Mental Health)
- The Aspire Center (Mental Health Rehabilitation and Recovery Program)
- VA Cooperative Studies Network of Dedicated Enrollment Sites (NODES)
- VA Spinal Cord Injury Consortium-West
- VA/DoD Sharing with Navy Medical Center Balboa
- Virtual Lifetime Electronic Record/Beacon: Electronic Health Record Exchange with Kaiser Permanente and Navy Medical Center, San Diego

FACILITY STATISTICS

Total Patients Treated	78,985
Employees	3,275
Medical Care Budget	\$618 million
Total Inpatients Treated	10,287
Outpatient Visits	922,532
Research Funding Awarded	\$43.1 million
Number of Active Research Projects	586
Number of Research Articles Published	591
Total Operational Beds	1,049
Hospital Operating Beds	172
Skilled Nursing Home Beds	39
Domiciliary Beds	69
Veteran Workforce	36.6%



VA SAN DIEGO HEALTHCARE SYSTEM (VASDHS)

www.sandiego.va.gov | Director: Jeffrey T. Gering, MHA, FACHE | 858-552-8585

VA SOUTHERN NEVADA HEALTHCARE SYSTEM (VASNHS)

www.lasvegas.va.gov | Director: Isabel Duff, MS | 702-791-9000



MEDICAL CENTER

North Las Vegas

COMMUNITY CLINICS

- Pahrump
- 4 Primary Care Clinics throughout Southern Nevada

ACADEMIC PARTNERS AND AFFILIATIONS

- University of Nevada (UN) School of Medicine
- Touro University Nevada
- 120 medical students
- 114 medical residents
- 17 nursing students
- 129 clinical student trainees

SPECIALTY SERVICES

- Cardiac Catheterization Lab
- Gambling Addiction Treatment Program
- Homeless Veteran Community Resource and Referral Center
- Interventional Radiology Suite
- Tomographic Mammography
- VA/DOD Joint Venture with Nellis Air Force Base

PLANNED INFRASTRUCTURE IMPROVEMENT PROJECTS

- Fisher House Site Preparation
- New Administration Building
- Emergency Department Expansion

FACILITY STATISTICS

Total Patients Treated	54,004
Employees	2,262
Medical Care Budget	\$454.7 million
Total Inpatients Treated	5,142
Outpatient Visits	552,800
Research Funding Awarded	\$970,000
Number of Active Research Projects	8
Hospital Operating Beds	110
Veteran Workforce	41.4%

6900 North Pecos Road
North Las Vegas, NV 89086

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www.twitter.com/VALasVegas

Improving Performance

2014 YEAR IN ACTION

TWO OF OUR HEALTH CARE SYSTEMS RECOGNIZED AS TOP PERFORMERS ON KEY QUALITY MEASURES

Each fiscal year, the Joint Commission (a national independent accrediting organization) recognizes hospitals that attain excellence on key quality measures. In 2013, VASDHS and VALLHS were recognized as “Top Performers on Key Quality Measures.” Nationally, 21 VA medical centers were top performers. Top performers are the top 36.9 percent of all Joint Commission-accredited hospitals, who are among the best in the country. Recognition is based on outcomes with high clinical quality and patient safety scores.

ALL HEALTH CARE SYSTEMS RECOGNIZED FOR PATIENT SAFETY

The VA National Center for Patient Safety awarded high levels of recognition to all health care systems for FY14. Receiving this award demonstrates that patient safety is the highest priority among the leadership and staff.

More information can be found at www.jointcommission.org/topperformers



HIGHLIGHTS

- Increased quality of care performance, especially in the outpatient setting
- Decreased mortality rate and pneumonia-related mortalities
- Reduction in readmission rates in pneumonia and heart attacks
- Decreased infection rates
- Improved patient satisfaction scores

2014 YEAR IN ACTION

Promoting a Positive Culture of Service



OBTAINING VETERAN FEEDBACK

VISN 22's emphasis on patient centered care means gathering and implementing feedback to improve our Veterans' health and care. "Truthpoint" is the feedback tool used to assess the Veteran's health experience and "promote a positive culture of service." Truthpoint data is collected and evaluated by each Veteran's care team. The tool is customizable for each team to ensure they are capturing necessary Veteran feedback and responding to their unique input accordingly.

HIGHLIGHTS

- In the American Customer Satisfaction Index (an independent study) VA scored higher than private sector hospitals, for inpatient and outpatient satisfaction.
- Veterans' opinions of their Overall Hospital Rating indicated above average satisfaction.
- Our health care systems ranked favorably with California private hospitals in all the following categories: "Discharge Information," "Overall Rating of Hospital" and "Willingness to Recommend Hospital."
- In FY14, VISN 22 completed 41,019 individual Veteran "Truthpoint" assessments, a growth of 46% from FY13 (22,099).
- VISN 22 completed 515 new Veteran assessments, to measure our Veteran's first impressions of VA.
- 86.1% of Veteran outpatients felt their primary care provider gave them easy-to-understand information regarding questions or concerns about their health in FY14, improving from 69.1% in FY13.

INTEGRATIVE THERAPIES

Alongside the National Institutes of Health, VA launched a five-year, \$21.7 million initiative to study the effectiveness of integrative therapies. Veterans have expressed their desire for additional treatments to reduce chronic pain and hypertension. These "integrative therapies" are complimentary to standard medical care. All VISN 22 health care systems offer multiple forms of integrative therapies such as Tai-chi, yoga, surfing, pilates, hypnosis, healing touch therapy, aroma therapy, mindfulness based stress reduction classes, guided imagery, and massage. Tai-chi, yoga and surfing are growing in popularity in VISN 22. Since FY13, over 350 Veterans have enrolled in the pilot tai-chi program and over 1,000 Veterans participate in yoga at VA Greater Los Angeles Healthcare System.



SURFING

Staff, in partnership with volunteers from Team Red, White and Blue, held the second annual "Waves of Valor" Surf Camp for Veterans. These surf camps hosted Veterans from across all generations and provided an integrative form of recreation therapy. At each of the four surf camps, over 100 volunteers supported approximately 30 Veterans. Camaraderie and exercise positively impact Veterans and compliment the high-quality medical treatment they receive at our facilities. Integrative therapies help promote a positive culture of service by treating the whole person in a healing environment.

Focusing On Ending Homelessness

2014 YEAR IN ACTION

VISN 22 has the highest concentration of Homeless Veterans in the country. VISN 22 continues working diligently to locate and help this vulnerable population.

HIGHLIGHTS

- All our health care systems participated in the “25 Cities Initiative”, a nation-wide project to intensify and integrate local VA and community efforts to end Veteran homelessness by the end of 2015 and chronic homelessness by 2016.
- VISN 22 provided 6,675 Veterans with permanent supportive housing and case management, more than any other VISN in the nation.
- VASDHS opened the “Aspire Center,” a 40-bed residential treatment facility to provide temporary housing and rehabilitation for Homeless Veterans.
- VAGLAHS opened the Integrated Community Care Center - VA’s largest program to end Veteran homelessness—which offers housing, medical care, mental health care, substance use treatment and vocational rehabilitation in partnership with numerous agencies and community organizations.
- In FY14, VISN 22 provided outreach services to 16,806 Veterans, (18% increase from FY13). Veterans received case management and were provided health care services.
- In FY 14, VISN 22 provided 13,323 Veterans with “HUD-VASH” temporary housing vouchers. “HUD-VASH” is a collaborative program between Housing and Urban Development (HUD) and VA where eligible homeless Veterans receive case management and supportive services to sustain housing and receive health recovery services.

2014 YEAR IN ACTION

Advance Healthcare Innovation for Veterans and the Country

VA has and will continue to seek remarkable medical breakthroughs for Veterans and the betterment of humanity. VISN 22 has excelled in research and development as demonstrated by compelling publications and multiple national award recognitions. Here are some of the specific accomplishments and highlights from FY14.

HIGHLIGHTS

- All our health care systems participated in one of the five largest genetic research and health databases in the world, called the “Million Veteran Program.” MVP is a national, voluntary research program partnering with Veterans to study how genetics affect health. MVP research will contribute to research in diabetes, cancer, and post-traumatic stress disorder.
- VASDHS was also selected as a pilot site for building the Health Management Platform— the next generation of VA’s electronic medical records system.
- VAGLAHS was designated as a “National Center of Innovation for Patient-Centered Care.” The transformational care delivery platform partners with Veterans to optimize their health and well-being. VAGLAHS developed toolkits for patient-centered care initiatives to enable other VA systems throughout the country to implement integrative health and healing methods.
- VALLHS determined that Veterans who were exposed to high intensity blasts during their deployments often suffer from central (brain) auditory processing disorders, even though standard hearing tests are normal.

FY 2014 RESEARCH AWARDS

Our Network was fortunate to have multiple VA National award winners in FY14.

Yvette Tache, Ph.D., from VA Greater Los Angeles Healthcare System, received VA’s 2014 Middleton Award. The William S. Middleton Award is the highest honor from VA Biomedical Laboratory Research and Development recognizing outstanding scientific contributions and achievements relevant to Veterans’ health care. Her research focused on clinical disorders of stress-related autonomic dysfunction. These disorders are major causes of illness and impaired quality of life in Veterans and the general population.

Michael Oxman, M.D. from VA San Diego Healthcare System, received VA’s 2014 Barnwell Award. This award is the highest honor for scientific achievement given by VA Clinical Science Research and Development. He was recognized for his significant contributions to the diagnosis, treatment, and prevention of viral diseases, particularly those in the herpes family. Dr. Oxman’s work on shingles prevention has played a vital role in the treatment of Veterans and all mankind.



2014 YEAR IN ACTION

One VA Community Advisory Board (CAB)

VA San Diego Healthcare System (VASDHS) was recognized as an exemplary model of community collaboration. While visiting our Network, VA Secretary McDonald was impressed by the high level of community engagement and collaboration focused on our Veterans. He envisions emulating VASDHS' One VA Community Advisory Board (CAB) model across the country. The One VA CAB serves as a forum for VA and Veteran stakeholders to share information regarding local initiatives to better integrate services to Veterans. It is comprised of representatives from the following organizations:

- Veterans Health Administration
- Veterans Service Organizations
- Veterans Benefits Administration
- Local Congressional Offices
- National Cemetery Administration
- Veterans Community Coalitions



Increasing Operational Effectiveness and Accountability

VA strives to operate and communicate with integrity, transparency and accountability that earns and maintains the trust of Veterans and the public.

TOWN HALL EVENTS

Town Halls have and will continue to be conducted at each of our health care systems quarterly. These events serve as an opportunity for leadership to share pertinent information and updates and allow Veterans, family members, and other community partners to voice their questions and concerns in an open forum. Each one of our medical centers and regional benefits offices held town hall meetings in August and September of 2014 to listen and better serve Veterans and our community. Separate "listening sessions" conducted by senior leadership at each of our sites of care also took place for employees to discuss job challenges, expectations, and work culture.



PATIENT SAFETY

New National Center for Patient Safety Train-the-Trainer Course

The VISN 22 Patient Safety program maintains a wide array of innovative and comprehensive safety programs, such as the Clinical Team Training (CTT). Our clinicians were trained in patient safety concepts and situational awareness. Outcomes of clinical care were improved through improving communication and teamwork in the clinical workplace.

Preventing Health Care Associated Infections

Reducing and eliminating disease transmission as a result of our care is critical. VISN 22 has decreased infection rates in the following areas:

- Central Line- Associated Bloodstream Infection decreased by 46 percent
- Ventilator-Associated Pneumonia has decreased by 50 percent
- Catheter- Associated Urinary Tract Infection decreased by 44 percent

Fall Prevention Toolkit

Falls are the leading cause of injury among people 65 years or older. VA has created a Falls Toolkit to help clinicians and Veterans prevent falls. Utilizing Fall Prevention Programs, VISN 22 decreased the number of falls with major injury by 14%.

MEDICAL CENTERS

VA GREATER LOS ANGELES HEALTHCARE SYSTEM

11301 Wilshire Boulevard
Los Angeles, CA 90073
310-478-3711
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VA LOMA LINDA HEALTHCARE SYSTEM

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VA LONG BEACH HEALTHCARE SYSTEM

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VA SAN DIEGO HEALTHCARE SYSTEM

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VA SOUTHERN NEVADA HEALTHCARE SYSTEM

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COMMUNITY CLINICS

ANAHEIM

714-763-5300
2569 W. Woodland Drive
Anaheim, CA 92801

ANTELOPE VALLEY

661-729-8655
547 W. Lancaster Boulevard
Lancaster, CA 93534

BAKERSFIELD

661-632-1800
1801 Westwind Drive
Bakersfield, CA 93301

BLYTHE TELEHEALTH

760-921-1224
1273 West Hobsonway
Blythe, CA 92225

CABRILLO

562-826-8414
2001 River Avenue
Building 28
Long Beach, CA 90810

CHULA VISTA

619-409-1600
835 3rd Avenue, Ste. B
Chula Vista, CA 91910

CORONA

951-817-8820
800 Magnolia Avenue, Ste. 101
Corona, CA 92879

EAST LOS ANGELES

323-725-7557
5400 E. Olympic Boulevard, Ste. 150
Commerce, CA 90022

ESCONDIDO

760-466-7020
815 East Pennsylvania Avenue
Escondido, CA 92025

GARDENA

310-851-4705
1251 Redondo Beach Boulevard
3rd Floor
Gardena, CA 90247

IMPERIAL VALLEY

760-352-1506
1600 South Imperial Drive
El Centro, CA 92243

LAGUNA HILLS

25292 McIntyre Street
Laguna Hills, CA 92653
949-587-3700

LAS VEGAS NORTHEAST

702-791-9050
4461 E. Charleston Boulevard
Las Vegas, NV 89104

LAS VEGAS NORTHWEST

702-791-9020
3968 N Rancho Drive
Las Vegas, NV 89130

LAS VEGAS SOUTHEAST

702-791-9030
1020 S. Boulder Highway
Henderson, NV 89015

LAS VEGAS SOUTHWEST

702-791-9040
7235 S. Buffalo Drive
Las Vegas, NV 89113

LOS ANGELES

213-253-2677
351 E. Temple Street
Los Angeles, CA 90012

MISSION VALLEY

619-400-5000
8810 Rio San Diego Drive
San Diego, CA 92108

MURRIETA

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28078 Baxter Road, Ste. 540
Murrieta, CA 92563

OCEANSIDE

760-634-2000
1300 Rancho del Oro Drive
Oceanside, CA 92056

OXNARD

805-604-6960
2000 Outlet Center Drive, Ste. 225
Oxnard, CA 93036

PALM DESERT

760-341-5570
41-990 Cook Street
Building F, Ste. 1004
Palm Desert, CA 92211

PAHRUMP

775-727-7535
2100 E. Calvada Boulevard
Pahrump, NV 89048

RANCHO CUCAMONGA

909-946-5348
8599 Haven Avenue, Ste. 102
Rancho Cucamonga, CA 91730

SAN LUIS OBISPO

805-543-1233
1288 Morro Street, Ste. 200
San Luis Obispo, CA 93401

GARDENA

310-767-1221
1045 W. Redondo Beach
Boulevard, Ste. 150
Los Angeles, CA 90247

HENDERSON

702-791-9100
400 North Stephanie Street, Ste. 180
Henderson, NV 89014

HIGH DESERT

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Victorville, CA 92394

LAS VEGAS

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Las Vegas, NV 89146

NORTH ORANGE COUNTY

714-776-0161
12453 Lewis Street, Ste. 101
Garden Grove, CA 92840

SAN BERNARDINO

909-801-5762
1325 E. Cooley Drive, Ste. 101
Colton, CA 92324

SAN DIEGO

858-642-1500
2790 Truxtun Road, Ste. 130
San Diego, CA 92106

SAN MARCOS

855-898-6050
One Civic Center Drive, Ste. 150
San Marcos, CA 92069

SEPULVEDA

818-892-9227
9737 Haskell Avenue
Sepulveda, CA 91343

SOUTH ORANGE COUNTY

949-348-6700
26431 Crown Valley Parkway, Ste. 100
Mission Viejo, CA 92691

TEMECULA

951-302-4849
40935 County Center Drive, Ste. A
Temecula, CA 92591

VENTURA

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790 E. Santa Clara Street, Ste. 100
Ventura, CA 93001

WEST LOS ANGELES

310-641-0326
5730 Uplander Way, Ste. 100
Culver City, CA 90230

VET CENTERS

ANTELOPE VALLEY

661-267-1026
38925 Trade Center Drive, Ste. J
Palmdale, CA 93551

BAKERSFIELD

661-323-8387
1110 Golden State Avenue
Bakersfield, CA 93301

CHULA VISTA

877-618-6534
180 Otay Lakes Road, Ste. 108
Bonita, CA 91902

CORONA

951-734-0525
800 Magnolia Street, Ste. 110
Corona, CA 92879

EAST LOS ANGELES

323-728-9966
5400 E. Olympic Boulevard, Ste. 140
Commerce, CA 90022

GARDENA

310-767-1221
1045 W. Redondo Beach
Boulevard, Ste. 150
Los Angeles, CA 90247

HENDERSON

702-791-9100
400 North Stephanie Street, Ste. 180
Henderson, NV 89014

HIGH DESERT

760-261-5925
15095 Amargosa Road, Ste. 107
Victorville, CA 92394

LAS VEGAS

702-251-7873
1919 S. Jones Boulevard, Ste. A
Las Vegas, NV 89146

NORTH ORANGE COUNTY

714-776-0161
12453 Lewis Street, Ste. 101
Garden Grove, CA 92840

SAN BERNARDINO

909-801-5762
1325 E. Cooley Drive, Ste. 101
Colton, CA 92324

SAN DIEGO

858-642-1500
2790 Truxtun Road, Ste. 130
San Diego, CA 92106

SAN MARCOS

855-898-6050
One Civic Center Drive, Ste. 150
San Marcos, CA 92069

SEPULVEDA

818-892-9227
9737 Haskell Avenue
Sepulveda, CA 91343

SOUTH ORANGE COUNTY

949-348-6700
26431 Crown Valley Parkway, Ste. 100
Mission Viejo, CA 92691

TEMECULA

951-302-4849
40935 County Center Drive, Ste. A
Temecula, CA 92591

VENTURA

805-585-1860
790 E. Santa Clara Street, Ste. 100
Ventura, CA 93001

WEST LOS ANGELES

310-641-0326
5730 Uplander Way, Ste. 100
Culver City, CA 90230

VA DESERT PACIFIC HEALTHCARE NETWORK

300 Oceangate, Ste. 700

Long Beach, CA 90802

(562) 826-5963

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