

**VA DESERT PACIFIC  
HEALTHCARE NETWORK**

Personalized Care for our Nation's Heroes



**2012 Annual Report**



**VA DESERT PACIFIC  
HEALTHCARE NETWORK**



**VA  
HEALTH  
CARE**

Defining  
**EXCELLENCE**  
in the 21st Century

Personalized Care for Our

## Nation's Heroes

### A Message from the Network Director

I am pleased to release the 2012 Annual Report of the VA Desert Pacific Healthcare Network (VISN 22). It is my honor to represent this Network and lead its efforts to provide the Veterans of Southern California and Southern Nevada the high quality care they deserve.

This publication features an array of information including our latest demographics and statistics, significant accomplishments, and program highlights throughout VA and our Network during fiscal year 2012.

Our Network serves a population of nearly 1.2 million Veterans. Services provided include preventive and primary care, acute care, mental health services, specialty, long-term care, home care, and a host of integrated therapies. Over the course of the past year, we have placed a special emphasis on expanding access, improving quality, and increasing Veteran satisfaction. We are committed to creating an innovative health care system while partnering with patients to optimize their health outcomes. Clinicians and staff throughout the Network will continue to utilize a **personalized, proactive, patient-centered** approach to improve our Veterans' health and well-being of mind, body, and spirit.

As a Veteran receiving care within our Network, I understand the need to continually improve our systems and adapt our services to meet the needs of our Veterans, especially those who are returning home from combat. As we move forward in our mission to keep our nation's promise to care for those who have served, we commit ourselves to our core values of integrity, commitment, respect, and excellence in the health care services we provide for our Veterans.

Sincerely,



**Stan Johnson**  
MHA, FACHE  
Network Director



VA Desert Pacific Healthcare Network is one of 21 Veterans Integrated Service Networks (VISNs) operated nationwide by the United States Department of Veterans Affairs (VA), serving Veterans throughout Southern California and Southern Nevada.

### VHA Mission Statement

Honor America's Veterans by providing exceptional health care that improves their health and well-being.

### VHA Vision Statement

VHA will continue to be the benchmark of excellence and value in health care and benefits by providing exemplary services that are both patient centered and evidence based.

This care will be delivered by engaged, collaborative teams in an integrated environment that supports learning, discovery and continuous improvement.

It will emphasize prevention and population health and contribute to the nation's well-being through education, research and service in National emergencies.



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# Because **I CARE**, I will...

## **I**ntegrity

Act with high moral principle. Adhere to the highest professional standards. Maintain the trust and confidence of all with whom I engage.

## **C**ommitment

Work diligently to serve Veterans and other beneficiaries. Be driven by an earnest belief in VA's mission. Fulfill my individual responsibilities and organizational responsibilities.

## **A**dvocacy

Be truly Veteran-centric by identifying, fully considering, and appropriately advancing the interests of Veterans and other beneficiaries.

## **R**espect

Treat all those I serve and with whom I work with dignity and respect. Show respect to earn it.

## **E**xcellence

Strive for the highest quality and continuous improvement. Be thoughtful and decisive in leadership, accountable for my actions, willing to admit mistakes, and rigorous in correcting them.

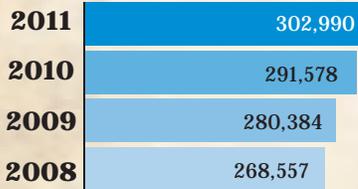
# 2012 Year In Review

## Health Care Provided

**310,543**

Total Patients Treated

**3%**



## Academic

**\$108.1 million**

Research Funding Generated

**2%**

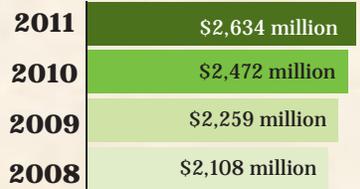


## Dollars and Cents

**\$2.8 billion**

Medical Care Budget

**6%**



## Workforce

**15,142**

Total Employees

**4%**



## By the Numbers



**473,991**

Inpatient Bed Days of Care



**4 million**

Outpatient Visits



**12.8**

Average Visits Per Patient



**6.1 million**

Prescriptions Filled



**124,959**

Vets Provided Orthotic or Prosthetic Equipment



**7,798**

Mammography Exams



**82,022**

Telehealth Visits



**1,860**

Medical Students



**1,926**

Nursing Students



**2,267**

Clinical Student Trainees



**54**

Advanced Fellowships



**1,698**

Ongoing Research Projects



**538**

Research Articles Published



**\$92.9 million**

First and Third Party Payments Collected



**\$319.6 million**

Medication Costs



**\$4.5 million**

Donations Accepted



**\$8 million**

Savings from Pathology and Laboratory Consolidation



**1,037**

Physicians



**2,509**

Nurses



**3,180**

Medical Residents



**57**

Dental Residents



**12,991**

Volunteers



**1 million**

Volunteer Hours

**93% of our Veterans live within 30 minutes travel time to existing VA primary care facilities**

**VA Greater Los Angeles Healthcare System**

- West Los Angeles
- Antelope Valley
- Bakersfield
- East Los Angeles
- Gardena
- Los Angeles
- Oxnard
- San Luis Obispo
- Santa Barbara
- Santa Maria
- Sepulveda

**VA Southern Nevada Healthcare System**

- Las Vegas
- Pahrump

**VA Loma Linda Healthcare System**

- Loma Linda
- Blythe
- Corona
- Murrieta
- Palm Desert
- Rancho Cucamonga
- Victorville

**VA Long Beach Healthcare System**

- Long Beach
- Anaheim
- Cabrillo
- Laguna Hills
- Santa Ana
- Whittier/Santa Fe Springs

**VA San Diego Healthcare System**

- San Diego
- Chula Vista
- Escondido
- Imperial Valley
- Mission Valley
- Oceanside

 **5 Medical Centers**

 **31 Outpatient Clinics**

 **104,220 Square Miles**

 **2 States**

 **34 Congressional Districts**

**1,190,951**

**Total Veteran Population within Network**



**481,599**

Enrolled Veterans



**278,726**

Veteran Users



**20,446**

Women Veterans



**52,959**

Veterans Living in Rural Areas



**61,453**

OEF/OIF/OND Veterans

**OEF/OIF/OND Veteran Users by Branch of Service**



**20,514**  
Army Users



**18,838**  
Navy Users



**15,945**  
Marine Corps Users



**6,024**  
Air Force Users



**132**  
Coast Guard Users



## Facility Statistics

Total Patients Treated	84,846
Employees	5,155
Medical Care Budget	\$892.9 million
Total Admissions	9,232
Outpatient Visits	1.2 million
Research Funding Awarded	\$49 million
Number of Active Research Projects	673
Total Operational Beds	964
Hospital Operational Beds	316
Skilled Nursing Home Beds	352
Domiciliary Beds	296

 <http://www.facebook.com/losangelesva>

 <http://www.twitter.com/losangelesva>

### Medical Center:

West Los Angeles

### Ambulatory Care Centers:

Los Angeles  
Sepulveda

### Outpatient Clinics:

Antelope Valley  
Bakersfield  
East Los Angeles  
Gardena  
Oxnard  
San Luis Obispo  
Santa Barbara  
Santa Maria

## Academic Affiliations

### *Greater Los Angeles Directs VA's Largest Educational Enterprise*

- University of California Los Angeles (UCLA)
- University of Southern California (USC)
- 530 Medical Students
- 1,159 Medical Residents
- 479 Nursing Students
- 1,650 Clinical Student Trainees
- 18 Advanced Fellowships

## Specialty Services

- Automatic Implantable Cardioverter Defibrillator Center
- Cardiothoracic and Neurologic Surgery
- Dual Diagnosis Program for Cocaine-Abusing Schizophrenics
- Geriatric Research Education and Clinical Center
- Homeless Program Center of Excellence
- Mental Illness Research Education and Clinical Center
- Parkinson's Disease Research Education and Clinical Center
- Patient Centered Care Center of Innovation
- Polytrauma Level II Center
- Positron Emission Tomography (PET) Scanner
- Post Traumatic Stress Disorder Program
- Radiation Therapy
- Robotic-Assisted Surgery



## Facility Statistics

Total Patients Treated	67,600
Employees	2,531
Medical Care Budget	\$484.2 million
Total Admissions	8,390
Outpatient Visits	718,881
Research Funding Awarded	\$3.5 million
Number of Active Research Projects	148
Total Operational Beds	240
Hospital Operational Beds	159
Skilled Nursing Home Beds	81

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 <http://www.twitter.com/veteranshealth>

### Medical Center:

Loma Linda

### Outpatient Clinics:

Blythe Telehealth Clinic  
Corona  
Murrieta  
Palm Desert  
Rancho Cucamonga  
Victorville

## Academic Affiliations

- Loma Linda University (LLU)
- 397 Medical Students
- 582 Medical Residents
- 354 Nursing Students
- 469 Clinical Student Trainees
- 8 Advanced Fellowships

## Specialty Services

- Bariatric Surgery
- Center for Women's Health
- Electrophysiology: Pacemakers and Implantable Cardioverter Defibrillators (ICD)
- Geriatrics Clinic
- Moderate Acuity Cardiac Catheterization Lab/PCI
- Non-Invasive Cardiac Imaging
- Percutaneous Coronary Intervention (PCI)
- Positron Emission Tomography (PET) CT Scanner
- PET Scanner
- Post Traumatic Stress Disorder Program
- Prevention of Amputation for Veterans Everywhere (PAVE) Program
- Sleep Disorder Clinic
- Smoking Cessation
- Women's Trauma Recovery Program



## Facility Statistics

Total Patients Treated	51,041
Employees	2,451
Medical Care Budget	\$480 million
Total Admissions	7,641
Outpatient Visits	638,008
Research Funding Awarded	\$6.1 million
Number of Active Research Projects	278
Total Operational Beds	414
Hospital Operating Beds	304
Skilled Nursing Home Beds	110

## Academic Affiliations

- University of California Irvine (UCI)
- 175 Medical Students
- 540 Medical Residents
- 557 Nursing Students
- 222 Clinical Student Trainees
- 4 Advanced Fellowships

## Specialty Services

- Blind Rehabilitation Center
- Hyperbaric Oxygen Chamber
- Million Veteran Program
- Preservation Amputation Care Treatment Program
- Radiation Therapy Program
- Radiofrequency Ablation of Liver Tumors/Metastases
- Robotic-Assisted Surgery (urology, thoracic and general abdominal)
- Spinal Cord Injury Center
- VA/California State University (Dominguez Hills) Prosthetics Center
- VA/California State University (Long Beach) Joint Studies Program

 <http://www.facebook.com/valongbeach>

 <http://www.twitter.com/valongbeach>

**Medical Center:** Long Beach

**Outpatient Clinics:**  
Anaheim  
Cabrillo  
Santa Ana  
Laguna Hills  
Whittier/Santa Fe Springs



## Facility Statistics

Total Patients Treated	74,507
Employees	3,064
Medical Care Budget	\$555.3 million
Total Admissions	7,686
Outpatient Visits	829,870
Research Funding Awarded	\$52 million
Number of Active Research Projects	584
Total Operational Beds	232
Hospital Operating Beds	164
Skilled Nursing Home Beds	39
Domiciliary Beds	29

 <http://www.facebook.com/vasandiego>

 <http://www.twitter.com/vasandiego>

**Medical Center:**  
San Diego

**Outpatient Clinics:**  
Chula Vista  
Escondido  
Imperial Valley  
Mission Valley  
Oceanside

## Academic Affiliations

- University of California, San Diego (UCSD)
- 668 Medical Students
- 834 Medical Residents
- 529 Nursing Students
- 413 Clinical Student Trainees
- 24 Advanced Fellowships

## Specialty Services

- Cardiothoracic and Neurologic Surgery Enhancement
- Health Management Platform (HMP) Beta Site  
(Next Generation VA Electronic Medical Record)
- Mental Illness Research Education and Clinical Center
- Million Veteran Program
- National Veterans Summer Sports Clinic
- Robotic-Assisted Surgery (GYN, urology)
- Spinal Cord Injury Unit
- Stress and Mental Health Center of Excellence
- The Aspire Center (Mental Health Rehabilitation and Recovery Program)
- VA/DoD Sharing with Navy Medical Center Balboa
- VA Cooperative Studies Network of Dedicated Enrollment Sites (NODES)
- VA Spinal Cord Injury Consortium-West
- Virtual Lifetime Electronic Record/Beacon:  
Electronic Health Record Exchange with Kaiser Permanente and Navy Medical Center, San Diego



## Facility Statistics

Total Patients Treated	45,516
Employees	1,889
Medical Care Budget	\$373.7 million
Total Admissions	3,860
Outpatient Visits	552,800
Number of Active Research Projects	15
Hospital Operational Beds	57

## Academic Affiliations

- University of Nevada (UN)
- Touro University Nevada
- 90 Medical Students
- 65 Medical Residents
- 7 Nursing Students
- 88 Clinical Student Trainees

## Specialty Services

- Gambling Addiction Treatment Program
- Homeless Veteran Community Resource and Referral Center
- Psychosocial Rehabilitation Center
- VA/DOD Joint Venture with Nellis Air Force Base Serving as a National Model



<http://www.facebook.com/lasvegasva>



<http://www.twitter.com/valasvegas>

## Medical Center: Community Clinics:

Las Vegas

Outpatient Clinics throughout Las Vegas  
Pahrump

# Grand Opening of the Las Vegas VA Medical Center



**I**n August 2012, VA Southern Nevada Healthcare System held a dedication ceremony for the first new Veterans Affairs Medical Center (VAMC) in 17 years. Over 500 Veterans were seen on the first day of opening the Medical Center, which is opening in multiple phases.

This new \$600 million facility is home to a 90-bed inpatient unit, which includes 22 mental health, 48 medical/surgical, and 20 intensive care beds. As part of opening the new Medical Center, around 500 new employees have been hired and 21 new service areas will be activated including an Emergency Department and a 120 bed Community Living Center.

In the spring of 2013, inpatient care will move from its current location at the Mike O'Callaghan Federal Medical Center at Nellis Air Force Base, to the new Las Vegas VAMC.

In addition to the new medical center, four new outpatient centers have been established throughout the Las Vegas area to provide primary care services in conjunction with the new medical center. The new outpatient centers allow the medical center to focus on specialty care services and reduce drive times for Veterans.

The expansion of services of the new Medical Center and outpatient centers will enhance our ability to better care for our Veterans and for the future growth of Southern Nevada's expanding Veteran population. As we continue the expansion of facilities and services, our mission of providing personalized, patient-centered care will continue to drive our decisions and allow us to address what is most important – our Veterans.



# 2012 Year in Action

## Providing Patient Centered Care

In 2008, we began transforming our Network to deliver more personalized, patient-centered care. We increased our focus on customer service, Veteran satisfaction, and creating comfortable care environments. We created new solutions that allow our Veterans to choose from a variety of care options best suited for their personal needs and preferences. We partnered with the Planetree Organization, experts in patient-centered health care, in order to train employees and reach our goals.



### FY 12 Highlights

- Incorporated new, innovative therapies into practice, such as: yoga, therapeutic massage, tai chi, aroma therapy, healing gardens, and acupuncture. These activities focus on prevention, pain management, and optimizing patient outcomes, improving the quality of life for Veterans
- Initiated “Fix-the-Phones” project to improve the way we resolve problems when patients call our medical centers for health and medication concerns, appointment scheduling, or any other needs
- Served as an example of best practices of patient-centered care through “Centers of Innovation” at VA Greater Los Angeles and VA Southern Nevada
- Recognized for excellence in patient-centered care at the International Planetree Conference, where VA Greater Los Angeles and VA San Diego received the Spirit of Planetree Award

With our mission of becoming a more patient-centered organization, our Network will continue to create innovative solutions focused on Veteran satisfaction and quality of care.

## Innovating Health Care

VA continues to find new ways to use technological advances to increase access and quality of care to our Veterans, such as offering Telehealth service. In Veterans’ homes, devices can be used to conveniently send your vital signs information to your VA clinical team on a regular basis without the need to travel to a medical facility. At outpatient clinics, your provider can collect and forward health information to VA Medical Centers.

MyHealtheVet is another technological innovation in VA. This is an online personal health record, located at [www.myhealth.va.gov](http://www.myhealth.va.gov), which allows Veterans to have online access to their own health care information. They can also look up appointment information, refill pharmacy prescriptions, and check lab results.



### FY 12 Highlights

- Opened an outpatient telehealth clinic in Blythe, CA, saving Veterans a 334 mile round trip to VA Loma Linda Medical Center
- Enrolled all primary care, specialty care, and surgery providers in our Network in MyHealtheVet secure messaging service
- Had 55,000 secure messages sent to care teams through MyHealtheVet, which now has over 130,000 Veterans registered in our Network

As technology advances, we will continue to take advantage of more opportunities that provide greater quality services to improve Veteran satisfaction.

## Caring for our Returning Combat Veterans

As our current troops return home from combat, having served during Operation Iraqi Freedom, Operation Enduring Freedom, and/or Operation New Dawn, we ensured a smooth transition into VA and met their health care needs.

With Marine Corps Base Camp Pendleton, Naval Base San Diego, and many other active military bases in Southern California and Southern Nevada, this was a main focus for us.



*"To care for him who shall have borne the battle"*

- Abraham Lincoln

### FY 12 Highlights

- Participated in Transition Assistance Programs, Post-Deployment Health Reassessment Programs, and Yellow Ribbon Reintegration Programs to ensure that Veterans received the pertinent information needed to transition to VA
- Provided assistance with post-deployment health concerns, resources for marriage and family matters, employment resources, and assistance with applying for VA and other benefits
- Cared for more than 20,000 Women Veterans who comprise nearly 4.5% of all of our users
- Partnered with Naval Medical Center San Diego which operates a Comprehensive Combat and Complex Casualty Care (C5) rehabilitation center. VA case managers work closely with C5 staff and patients, ensuring a smooth transition into VA once they are discharged from the program
- Began construction on a new 40-bed residential treatment facility at VA San Diego Healthcare System. The Aspire Center will provide temporary housing for Veterans needing rehabilitation services, occupational therapy, PTSD treatment, and medication management

As this population of Veterans steadily increases, we will continue to improve the services that are offered and ensure that our returning combat Veterans receive a seamless transition and the services that they need with the care and compassion that they have earned and deserve.

## Meeting the Mental Health Needs of our Heroes

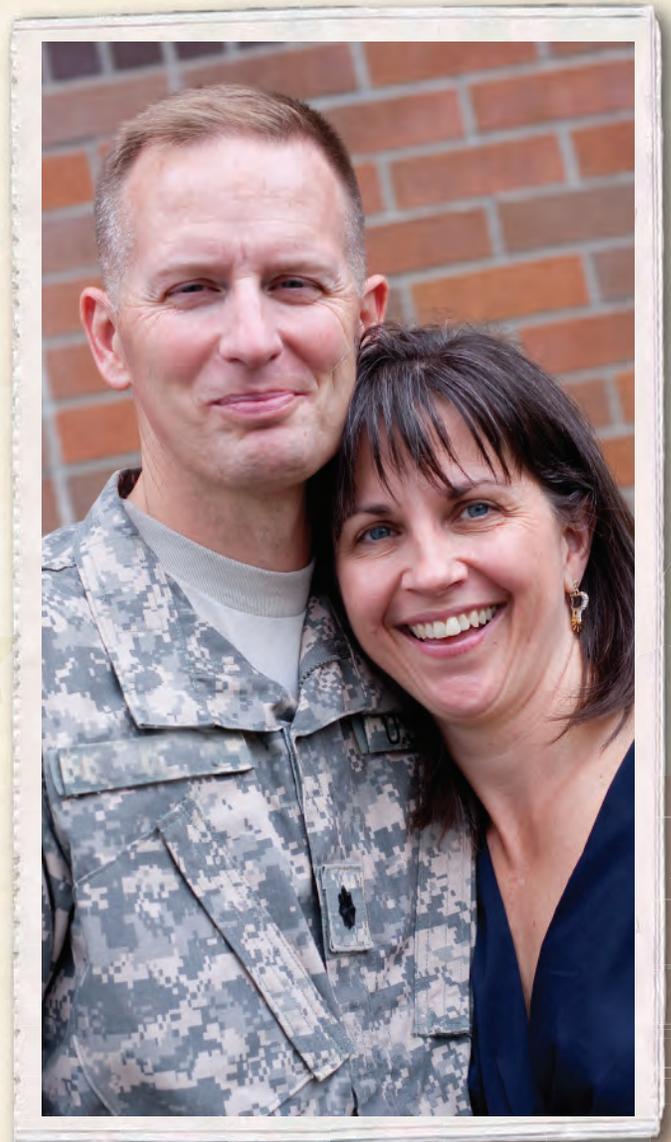
Our Network is a national champion in the innovative delivery of mental health care services to Veterans, and we remain committed to ensuring that each Veteran has access to the mental health care services that they need.

### FY 12 Highlights

- Hired more than 100 new psychiatrists, psychologists, nurses, social workers, and support staff, and filled nearly 130 additional vacant mental health positions to help meet the increased demand for mental health services
- Piloted a new Mental Health care delivery model called “General Outpatient Mental Health Teams” designed to provide Veterans with greater access to services and improved continuity of care
- Adopted the use of “Evidence-Based Psychotherapy” models which use more intense, but time limited therapies, focused on recovery in a shortened timeframe for PTSD and depression
- Utilized TeleMental Health services to expand the capacity of our mental health providers to virtually care for Veterans via secure video conference

Providing quality mental health care services to our Veterans and caring for their mental well-being is among our highest priorities.

The increase in Mental Health providers and staff, the expansion of services, and the utilization of innovative approaches to mental health care delivery are just the beginning of exciting changes that are taking place in our Network.



## Fighting Homelessness

VA has set out to eliminate homelessness among our nation's Veterans by 2015. We have implemented a number of initiatives and programs throughout Southern California and Southern Nevada to ensure that our nation's heroes are transitioned off of the streets into stable housing.

### FY12 Highlights

- Partnered with community agencies and hired additional staff to aggressively reduce homelessness among Veterans. With these efforts, homelessness among Veterans in Los Angeles County fell by 22 percent between 2011 and 2012
- Provided housing options and services to more than 1,000 Veterans through the HUD-VASH voucher program
- Provided 120 additional housing options for chronically homeless Veterans throughout the county with "Project 120" in partnership with Los Angeles County
- Deployed Assertive Community Treatment Teams comprised of nurse practitioners, social workers, psychiatrists, and peer support specialists, into the community to provide health care and engage homeless Veterans on the streets
- Implemented one of the VA's first "Housing First" Programs in the nation, designed to provide housing, and support the recovery of Veterans with chronic addictions without requiring Veterans to be sober or meet other mandates as a condition of housing
- Participated in "Stand Down" events where Veterans and their families are able to receive shelter, food, medical care, and an array of other services over the course of 2-3 days



Our Network is prepared to receive an additional 1,000 housing vouchers for Veterans this coming year, and we look forward to continuing our outreach efforts to use each and every voucher.

We are committed to do everything we can to honor our Nation's heroes and ensure that they have access to permanent, stable and safe housing.

## VA Medical Centers

**VA Greater Los Angeles Healthcare System**  
11301 Wilshire Blvd.  
Los Angeles, CA 90073  
310-478-3711  
[www.losangeles.va.gov/](http://www.losangeles.va.gov/)  
Facebook: LosAngelesVA  
Twitter: VALosAngeles

**VA Loma Linda Healthcare System**  
11201 Benton St.  
Loma Linda, CA 92357  
909-825-7084  
[www.lomalinda.va.gov/](http://www.lomalinda.va.gov/)  
Facebook: VALomaLinda  
Twitter: VeteransHealth

**VA Long Beach Healthcare System**  
5901 E. 7th St.  
Long Beach, CA 90822  
562-826-8000  
[www.longbeach.va.gov/](http://www.longbeach.va.gov/)  
Facebook and Twitter:  
VALongBeach

**VA San Diego Healthcare System**  
3350 La Jolla Village Dr.  
San Diego, CA 92161  
858-552-8585  
[www.sandiego.va.gov/](http://www.sandiego.va.gov/)  
Facebook and Twitter:  
VASanDiego

**VA Southern Nevada Healthcare System**  
6900 North Pecos Rd.  
North Las Vegas, NV 89086  
702-791-9000  
[www.lasvegas.va.gov/](http://www.lasvegas.va.gov/)  
Facebook: LasVegasVA  
Twitter: VALasVegas

**Mike O'Callaghan Federal Medical Center**  
4700 Las Vegas Blvd.  
North Las Vegas, NV 89191  
702-653-2215

## Outpatient Clinics

**Anaheim** 714-763-5300  
2569 W. Woodland Dr.  
Anaheim, CA 92801

**Antelope Valley** 661-729-8655  
547 W. Lancaster Blvd.  
Lancaster, CA 93534

**Bakersfield** 661-632-1800  
1801 Westwind Dr.  
Bakersfield, CA 93301

**Blythe Telehealth Clinic** 760-619-4243  
205 N. 1st St., Ste. C  
Blythe, CA 92225

**Cabrillo** 562-826-8414  
2001 River Ave., Bldg. 28  
Long Beach, CA 90810

**Chula Vista** 619-409-1600  
835 3rd Ave., Ste. B  
Chula Vista, CA 91910

**Corona** 951-817-8820  
800 Magnolia Ave., Ste. 101  
Corona, CA 92879

**East Los Angeles** 323-725-7557  
5400 E. Olympic Blvd., Suite 150  
City of Commerce, CA 90022

**Escondido** 760-466-7020  
815 East Pennsylvania Ave.  
Escondido, CA 92025

**Gardena** 310-851-4705  
1251 Redondo Beach Blvd., 3rd Fl.  
Gardena, CA 90247

**Imperial Valley** 760-352-1506  
1600 South Imperial Dr.  
El Centro, CA 92243

**Laguna Hills** 949-269-0700  
25292 McIntyre St.  
Laguna Hills, CA 92653

**Las Vegas Northeast** 702-791-9000  
4461 E. Charleston Blvd.  
Las Vegas, NV 89104

**Las Vegas Northwest** 702-791-9000  
3968 N Rancho Dr.  
Las Vegas, NV 89130

**Las Vegas Southeast** 702-791-9000  
1020 S. Boulder Hwy.  
Henderson, NV 89015

**Las Vegas Southwest** 702-791-9000  
7235 S. Buffalo Drive  
Las Vegas, NV 89113

**Los Angeles** 213-253-2677  
351 E. Temple St.  
Los Angeles, CA 90012

**Mission Valley** 619-400-5000  
8810 Rio San Diego Dr.  
San Diego, CA 92108

**Murrieta** 951-290-6500  
28078 Baxter Rd., Ste. 540  
Murrieta, CA 92563

**Oceanside** 760-634-2000  
1300 Rancho del Oro Dr.  
Oceanside, CA 92056

**Oxnard** 805-604-6960  
2000 Outlet Center Dr. Ste. 225  
Oxnard, CA 93036

**Palm Desert** 760-341-5570  
41-990 Cook St., Bldg. F, Ste. 1004  
Palm Desert, CA 92211

**Pahrump** 775-727-7535  
2100 E. Calvada Blvd.  
Pahrump, NV 89048

**Rancho Cucamonga** 909-946-5348  
8599 Haven Ave., Ste. 102  
Rancho Cucamonga, CA 91730

**San Luis Obispo** 805-543-1233  
1288 Morro St., Ste. 200  
San Luis Obispo, CA 93401

**Santa Ana** 714-434-4600  
1506 Brookhollow Dr., Ste. 100  
Santa Ana, CA 92705

**Santa Barbara** 805-683-1491  
4440 Calle Real  
Santa Barbara, CA 93110

**Santa Maria** 805-354-6000  
1550 East Main St.  
Santa Maria, CA 93454

**Sepulveda** 818-891-7711  
16111 Plummer St.  
Sepulveda, CA 91343

**Victorville** 760-951-2599  
12138 Industrial Blvd., Ste.120  
Victorville, CA 92395

**Whittier/Santa Fe Springs** 562-466-6080  
10210 Orr and Day Rd.  
Santa Fe Springs, CA 90670

## Vet Centers

**Antelope Valley** 661-267-1026  
38925 Trade Center Dr., Ste. J  
Palmdale, CA 93551

**Bakersfield** 661-323-8387  
1110 Golden State Ave.  
Bakersfield, CA 93301

**Chula Vista** 877-618-6534  
180 Otay Lakes Rd., Ste. 108  
Bonita, CA 91902

**Corona** 951-817-8820  
800 Magnolia Ave., Ste. 110  
Corona, CA 92879

**East Los Angeles** 323-728-9966  
5400 E. Olympic Blvd., Ste. 140  
City of Commerce, CA 90040

**Gardena** 310-767-1221  
1045 W. Redondo Beach Blvd., Ste. 150  
Gardena, CA 90247

**Henderson** 702-791-9100  
400 North Stephanie St., Ste. 180  
Henderson, NV 89014

**High Desert** 760-261-5925  
15095 Amargosa Rd., Ste. 107  
Victorville, CA 92394

**Las Vegas** 702-251-7873  
1919 S. Jones Blvd. Ste. A  
Las Vegas, NV 89146

**North Orange County** 714-776-0161  
12453 Lewis St., Ste. 101  
Garden Grove, CA 92840

**San Bernardino** 909-801-5762  
1325 E. Cooley Dr., Ste. 101  
Colton, CA 92324

**San Diego** 858-642-1500  
2790 Truxtun Rd, Ste. 130  
San Diego, CA 92106

**San Marcos** 760-744-6914  
One Civic Center Dr., Ste. 150  
San Marcos, CA 92069

**Sepulveda** 818-892-9227  
9737 Haskel Ave.  
Sepulveda, CA 91343

**South Orange County** 949-348-6700  
26341 Crown Valley Pkwy., Ste. 100  
Mission Viejo, CA 92691

**Temecula** 951-302-4849  
40935 Country Center Dr., Ste. A  
Temecula, CA 92591

**Ventura** 805-585-1860  
790 E. Santa Clara St. Ste. 100  
Ventura, CA 93001

**West Los Angeles** 310-641-0326  
5730 Uplander Way, Ste. 100  
Culver City, CA 90230

VA DESERT PACIFIC  
HEALTHCARE NETWORK



300 Oceangate, Suite 700 | Long Beach, CA 90802  
(562) 826-5963 | [www.desertpacific.va.gov](http://www.desertpacific.va.gov)



**VA** Defining  
**HEALTH CARE** EXCELLENCE  
in the 21st Century